



QUESTIONS ABOUT COVID-19?

DirectPath is here to help.

All employees can call DirectPath for:

- Answers to basic questions about COVID-19
- Current information on what COVID-19-related services are covered, and how
- Help preparing an action plan if they or a family member become ill and suspect it is COVID-19
- Resources for further information about COVID-19

DirectPath members can call an Advocate to:

- Find in-network providers for care
- Understand a diagnosis and treatment plan
- Coordinate prior authorizations and pre-certifications
- Save money on prescriptions
- Understand estimated out-of-pocket costs

For more information, see these FAQs:

<https://go.directpathhealth.com/COVID19>

DirectPath is completely confidential and provided as part of your benefits program at no cost to you!

(866) 253-2273

advocate@directpathhealth.com



MONDAY-FRIDAY:

7:00am – 8:00pm CT

SATURDAY:

8:00am – 1:00pm CT